

Results from the Sport NZ RST Annual Stakeholder Survey 2017



The results from the 2017 Sport NZ Annual Stakeholder Survey have shown that stakeholders, overall, are happy with Sport Manawatu's performance and the direction Sport Manawatu is progressing in. Below is a summary of the key findings:

Summary of Key Measures

Many stakeholders have seen an improvement in Sport Manawatu's performance over the past 12 months, with the majority of stakeholders rating **Sport Manawatu's performance as being either very good or excellent.**

OVERALL PERFORMANCE

Q16: % Good to Excellent

89%



Sport Manawatu has been identified to have **strong two-way relationships with stakeholders**, working with partners to achieve shared outcomes, and facilitating improved collaboration across the sport and recreation sector.

UNDERSTANDING STAKEHOLDER ORGANISATIONS

Q6 R1: % Good to Excellent

91%

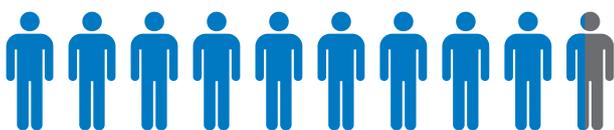


Sport Manawatu has ranked strongly in communication. Ratings were particularly high in keeping stakeholders informed, listening to stakeholders, and giving stakeholder's sufficient opportunity to provide input.

EFFECTIVENESS OF COMMUNICATION

Q10: % Good to Highly Effective

94%



Support and collaboration are key areas Sport Manawatu have been ranked highly in and are seen to be making a positive difference to stakeholder organisations. Sport Manawatu performed well in information sharing, regular meetings with focus, and providing advice and feedback to help stakeholder organisations plan and grow.

EFFECTIVENESS OF COLLABORATION

Q16: % Good to Highly Effective

91%



Key Areas for Improvement

- Provide more clarity around the role of Sport Manawatu as an organisation, and visibility of how Sport Manawatu are performing in those roles.
- Being the first port of call for stakeholders for knowledge of sport and active recreation in the Manawatu.
- Consistency in proactively and regularly checking in and engaging with stakeholders.



Future Priorities



ENHANCING PARTICIPATION AMONG YOUTH.



SUPPORTING SCHOOL SPORT AND RECREATION.



BUILDING UP AND SUPPORTING VOLUNTEERS.



BUILDING UP AND SUPPORTING COACHES.



CLUB DEVELOPMENT AND SUPPORT.



ENHANCING PARTICIPATION AMONG DISADVANTAGED COMMUNITIES.